

Telecommunications Rates for Voice Telephony Services that are in Effect in Saint Lucia

Provider	Product	Type	Prices
CWWI	Basic Fixed Telephony Service		
	Direct Exchange Line Residential	Rental	\$26.40
	Direct Exchange Line Residential	Installation	\$125.00
	Direct Exchange Line Business	Rental	\$48.00
	Direct Exchange Line Business	Installation	\$125.00
	Fixed to Fixed - Day	Minute	\$0.07
	Fixed to Fixed - Night	Minute	\$0.04
	Fixed to Fixed - Weekend	Minute	\$0.04
	Fixed to Mobile - Day	Minute	\$0.71
	Fixed to Mobile - Night	Minute	\$0.69
	Fixed to Mobile - Weekend	Minute	\$0.69
CWWI	Value Added Services (Fixed Line Telephony)		
	SmartChoice Business Plan A	Rental	\$68.00
	SmartChoice Business Plan B	Rental	\$72.00
	SmartChoice Business Plan C	Rental	\$76.00
	SmartChoice Residential Plan	Rental	\$39.40
	SmartChoice Residential Plan (If this is a new line)	Installation	\$125.00
	Exch Feature Call Transfer	Rental	\$8.00
	Exch Feature Customer Controlled Bar Int	Rental	\$8.00
	Exch Feature Hold For Enquiry	Rental	\$8.00
	Exch Feature Hot Line	Rental	\$15.00
	Exch Feature Hot Line	Installation	\$50.00
	Exch Feature Bar IDD	Rental	\$15.00
	Exch Feature Bar IDD	Installation	\$50.00
	Exch Feature Bar FTM - Residential	Rental	\$15.00
	Exch Feature Bar FTM - Business	Rental	\$25.00
	Exch Feature Forwarding/Pager	Rental	\$5.00
	Exch Feature Extended Voicemail/Pager	Rental	\$5.00
	Exch Feature Extended Alphanumeric	Rental	\$5.00
	Exch Feature Group Page Header	Rental	\$10.00
	Exchange Feature Voicemail - Residential	Rental	\$7.00
	Exchange Feature Voicemail - Residential	Installation	\$10.00
	Exchange Feature Voice Mail - Business	Rental	\$15.00
	Exchange Feature Voice Mail - Business	Installation	\$10.00
	Additional Mailbox - Business	Rental	\$5.00
	Additional Mailbox - Business	Installation	\$10.00
	Direct Exchange Line 900	Rental	\$40.00

Provider	Product	Type	Prices
	Ex-directory	listing	\$5.00
	Voice Mail Ultra	Rental	\$25.00
	Voice Mail Ultra	Installation	\$15.00
	Voicemail Family Box	Rental	\$3.00
	Voicemail Family Box	Installation	\$10.00
	Magic Touch Call Fwd/Call Barring	Rental	\$7.00
	Magic Touch Call Waiting/Call Barring	Rental	\$7.00
	Magic Touch Call Barring/Confernce Call	Rental	\$7.00
	Magic Touch Call Fwd/Call Wait/Call Bar.	Rental	\$12.00
	Magic Touch Call Fwd/Conf Call/Call Bar.	Rental	\$12.00
	Magic Touch Call Waiting	Rental	\$8.00
	Magic Touch Conference Calling	Rental	\$8.00
	Magic Touch Call Fwd/Call Wait	Rental	\$7.00
	Magic Touch Call Fwd/Conf Call	Rental	\$7.00
	Magic Touch Call Wait/Conf Call	Rental	\$7.00
	Magic Touch Call Fwd/Call Wait/Conf Call	Rental	\$12.00
	Magic Touch Call Barring	Rental	\$8.00
	Magic Touch Call Forwarding	Rental	\$8.00
	Magic Touch Caller ID	Rental	\$9.00
	Magic Touch Caller ID w/Add-on Display	Rental	\$16.00
	Magic Touch Call Return	Rental	\$8.00
	Magic Touch Single Package	Rental	\$3.00
	Magic Touch Double Package	Rental	\$8.00
	Magic Touch Triple Package	Rental	\$13.00
	Magic Touch Full Package	Rental	\$17.00
	Magic Touch Quad Package	Rental	\$18.00
	Telemax call return	Rental	\$8.00
	Telemax Caller ID (Without Display)	Rental	\$9.00
	Telemax Caller ID with add-on Display	Rental	\$16.00
	Telemax Caller ID with additional Display	Rental	\$10.00
	Telemax Five feature welcome package	Rental	\$20.00
	Ring again	Rental	\$8.00
CWWI	Payphone Services		
	Renter Payphone Package-DEL + Equipment	Rental	\$68.00
	Renter Payphone Package-DEL + Equipment	Installation	\$125.00
	Payphone to Fixed Line - Day	Minute	\$0.25
	Payphone to Fixed Line - Evening	Minute	\$0.25
	Payphone to Fixed Line - Weekend	Minute	\$0.25
	Payphone to Mobile Phone - Day	Minute	\$1.00
	Payphone to Mobile Phone - Evening	Minute	\$1.00

Provider	Product	Type	Prices
	Payphone to Mobile Phone - Weekend	Minute	\$1.00
CWWI	Toll Free Services		
	Number Assignment	per number	\$150.00
	Vanity Number	one-time charge	\$100.00
	Service Charges	one-time charge	\$50.00
	Minimum Usage Charges	per number	\$20.00
	Usage Rates	per minute	\$0.06
	Service Fee	Monthly	\$54.00
CWWI	International Direct Dialling		
	OECS – day	Minute	\$0.50
	OECS - night	Minute	\$0.50
	OECS - weekend	Minute	\$0.50
	Rest of C&W Caribbean Islands - day	Minute	\$0.66
	Rest of C&W Caribbean Islands - night	Minute	\$0.66
	Rest of C&W Caribbean Islands - weekend	Minute	\$0.66
	Rest of Caribbean - day	Minute	\$0.85
	Rest of Caribbean - night	Minute	\$0.85
	Rest of Caribbean - weekend	Minute	\$0.85
	USA - day	Minute	\$1.25
	USA - night	Minute	\$0.90
	USA - weekend	Minute	\$0.90
	Canada - day	Minute	\$1.25
	Canada - night	Minute	\$0.90
	Canada - weekend	Minute	\$0.90
	UK & Ireland - day	Minute	\$1.25
	UK & Ireland - night	Minute	\$0.90
	UK & Ireland - weekend	Minute	\$0.90
	France - day	Minute	\$1.29
	France - night	Minute	\$1.25
	France - weekend	Minute	\$1.25
	Germany - day	Minute	\$1.29
	Germany - night	Minute	\$1.25
	Germany - weekend	Minute	\$1.25
	Central America - day	Minute	\$1.29
	Central America - night	Minute	\$1.25
	Central America - weekend	Minute	\$1.25
	South America - day	Minute	\$1.29
	South America - night	Minute	\$1.25
	South America - weekend	Minute	\$1.25
	Europe - day	Minute	\$1.29

Provider	Product	Type	Prices
	Europe - night	Minute	\$1.25
	Europe - weekend	Minute	\$1.25
	Rest of World – day	Minute	\$1.29
	Rest of World – night	Minute	\$1.25
	Rest of World – weekend	Minute	\$1.25
CWWI	NetSpeak Service		
	NetSpeak Basic	Rental	\$79.00
	NetSpeak Plan A	Rental	\$99.00
	NetSpeak Plan B	Rental	\$119.00
	NetSpeak Plan C	Rental	\$199.00
	NetSpeak Setup/Activation	Installation	\$199.00